

Annual efficiency statement - forward look 2007/08

Details

Local authority Redditch Borough Council

Contact name Teresa Kristunas

Job title Head of Financial Services

Email address teresa.kristunas@redditchbc.gov.uk

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Statement

Strategy for making and monitoring efficiency gains

Strategy for the period ending March 2008

The Council, as a provider of services, pursues the delivery of high quality, cost effective services to realise the aims of the Community Strategy and the aspirations of the stakeholders of Redditch.

It seeks to achieve this through:

Strong Community Leadership;

Continuous Improvement;

Working in Partnership;

Consultation; and Good Communication.

Also by Effective:

Financial, Asset and Human Resource management;

Risk Management;

Use of Technology; and

Attention to Equalities issues.

The Council is committed to delivering Best Value and embraces the objective of continuous service improvement. The Council welcomes a mixed economy approach to service delivery.

Key actions to be taken during 2007-08

Key actions in 2007/08

- Continue to review the way in which goods and services are procured;
- Improve the way in which performance is managed, including the setting of Service Standards;
- Review the Council's management structure;
- Continue to review budgets in order to identify efficiency savings to reduce the demand on reserves and redirect resources to priority services;
- To explore in detail working in partnership with others to deliver efficiencies in service delivery.

The efficiency gains identified during 2006/07, in addition to those identified in the Forward Looking Efficiency Statement, together with those previously identified from 2005/06 and 2004/05, will allow the Council to achieve its target of £1.439m by the end of 2007/08.

	Expected annual efficiency gains (£)	...of which cashable (£)	Related links
Adult social services	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy:		
	Key actions:		
Children's services	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy:		
	Key actions:		
Culture and sport	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy: To increase the number of people and the frequency in sports and arts facilities.		
	Key actions: Introduce new sports/arts projects attracting greater take-up from traditionally low participating groups.		
Environmental services	0	0	<ul style="list-style-type: none"> • Documents • People • Projects

	Strategy: To enhance the environment throughout the town using cost-effective methods of service delivery.		
	Key actions:		
Local transport (highways)	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy:		
	Key actions:		
Local transport (non-highways)	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy:		
	Key actions:		
LA social housing (capex)	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy: Improve the use of our stock by matching supply to reflect local demand. To reduce the administrative and technical costs associated with capital contracts. To make effective use of capital resources.		
	Key actions: To build on the efficiency savings achieved in earlier years and deliver further efficiency savings in partnership with others.		
LA social housing (other)	0	0	<ul style="list-style-type: none"> • Documents

			<ul style="list-style-type: none"> • People • Projects
	Strategy:		
	Key actions:		
Non-school educational services	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy:		
	Key actions:		
Supporting people	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy:		
	Key actions:		
Homelessness	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy:		
	Key actions:		
Other cross-cutting efficiencies not covered above			
Corporate services	350,000	350,000	<ul style="list-style-type: none"> • Documents • People

			<ul style="list-style-type: none"> • Projects
	<p>Strategy: To achieve better value for money and effectiveness through the way in which the Council delivers services.</p>		
	<p>Key actions: Review the management structure of the Council. Cashable efficiency savings of £350k will be achieved through a review of the Council's management structure. The Council will continue to review its management structure as it reviews service delivery.</p>		
Procurement - goods and services	10,000	10,000	<ul style="list-style-type: none"> • Documents • People • Projects
	<p>Strategy: To develop the Council's procurement arrangements to deliver both efficiency savings and best value in the provision of services and embrace a mixed economy of provision.</p> <p>The Council will: Work with others on the delivery of suitable Council services through a Shared Service vehicle; Consider joint commissioning and/or joint service delivery; Create a number of trusts for the delivery of a defined range of services; Continue to review the options for service delivery; Develop more cost-effective procurement processes including collaborative working and e-procurement; Improving the procedures for letting and managing contracts; and Continuing to use consultants to advise on the procurement of energy and telecommunications.</p>		

	Key actions: Change supplier for the provision of mobile phones delivering cashable savings of £10k.		
Procurement - construction	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy:		
	Key actions:		
Productive time	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy: To manage the Council's human resources effectively.		
	Key actions: Reduce sickness absence. Improve the recruitment processes. Make greater use of technology.		
Transactions	20,000	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy: To deliver outputs from transaction based services that are both effective and cost-efficient. Continue to implement the use of technology in order to streamline processes and delivery service improvements.		
	Key actions: Implement payment by BACS for the Council's suppliers. Also the transmission of orders and remittance advices by email or fax. Invoices will be scanned removing the need to file and store paid		

	documents. It is estimated that the increased use of electronic forms of service delivery will achieve non-cashable efficiency savings in excess of £20k. Expand the use of electronic document management systems and other electronic means to deliver improvement in service delivery.		
Miscellaneous efficiencies	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	Strategy: To introduce energy monitoring systems in order to measure the impact of action taken to reduce energy consumption.		
	Key actions: Continue to develop energy monitoring and management systems and report the outcomes to members.		
Total	380,000	360,000	